

NEW HAVEN WATER POLLUTION CONTROL AUTHORITY
EAST SHORE WATER POLLUTION ABATEMENT FACILITY
ODOR COMPLAINT REPORT FORM

DATE: 10-24-13 DAY: THURS. TIME: 1800 L.M./P.M.

NAME: MARY ELLEN FARREL ADDRESS: 30 HOPKINS DR - NEW HAVEN

TELEPHONE NO.: 203-641-0759 NEAREST INTERSECTING STREET: _____

WIND - SPEED: 5MPH DIRECTION: SW TEMP.: 50°

COMPLAINT TAKEN BY: GUS B DIRECT or REFERRED (circle one)

NATURE OF ODOR:

Magnitude:

(circle one)

STRONG

MODERATE

FAINT

(circle one)

CONTINUOUS

or

INTERMITTENT

Definitions:

STRONG:

Creates the desire to leave the area, disturbs eating.

MODERATE:

The odor is definitely present without effecting day to day functions.

FAINT:

The odor is present but the quality of the odor is difficult to define.

Quality (Scent): (circle one)

PUNGENT

PUTRID

AROMATIC

SWEET

FISHY

MUSTY

SULFURY

RANCID

BURNT

SMOKY

ACIDIC

FUEL OIL

Where do the wastewater operators think the odor is coming from? UNSURE

What special wastewater process activity is going on at the time of the odor complaint? WEST PRI, DOWN

COMMENTS:

ACTION TAKEN:

Plant Inspection - yes

Scrubber & HVAC Inspection - yes

Corrective Action Taken - RAISED ORP SET POINTS SLIGHTLY

Complaint Site Visit - NO

Follow up Phone call - _____

Date: _____

NEW HAVEN WATER POLLUTION CONTROL AUTHORITY
EAST SHORE WATER POLLUTION ABATEMENT FACILITY
ODOR COMPLAINT REPORT FORM

DATE: 10-24-13 DAY: THURS TIME: 2:00 L.H./E.J.H.

NAME: MARY MARTEEN ADDRESS: 538 WOODWARD AVE., NEW HAVEN

TELEPHONE NO.: 203-600-4945 NEAREST INTERSECTING STREET: _____

WIND - SPEED: 4 DIRECTION: W TEMP.: 47°

COMPLAINT TAKEN BY: JAB DIRECT or REFERRED (circle one)

NATURE OF ODOR:

Magnitude:

(circle one)

STRONG

MODERATE

FAINT

(circle one)

2 DAYS CONTINUOUS

or

INTERMITTENT

Definitions:

STRONG:

Creates the desire to leave the area, disturbs eating.

MODERATE:

The odor is definitely present without effecting day to day functions.

FAINT:

The odor is present but the quality of the odor is difficult to define.

Quality (Scent): (circle one)

PUNGENT

PUTRID

AROMATIC

SWEET

FISHY

MUSTY

SULFURY

RANCID

BURNT

SMOKY

ACIDIC

FUEL OIL

Where do the wastewater operators think the odor is coming from? WETWELL ROOF

What special wastewater process activity is going on at the time of the odor complaint? PRIMARY-WEST DOWN

COMMENTS: _____

ACTION TAKEN:

Plant Inspection- yes

Scrubber & HVAC Inspection- yes

Corrective Action Taken- NONE

Complaint Site Visit- NO

Follow up Phone call- _____ Date: _____